



PHASE III MANAGEMENT & SUPERVISORY LEADERSHIP TRAINING PROGRAM

Eden Prairie, Minnesota

December 11 - 13, 2017

(Hosted by Eden Prairie Water & Wastewater Utilities)

24 Related Contact Hours approved for water license renewal

22.5 Related Contact Hours approved for wastewater license renewal

This PHASE III Institute Program has been designed at the request of many institute graduates who wish to continue expanding their Leadership capacity. The skill-building topics of this course will foster improved knowledge of the management and leadership role and prepare participants to make better decisions, prioritize and engage others in facing the monumental leadership challenges facing the Utility industry. The sharing of knowledge and ideas with peers will enhance this learning experience.

The three-day course includes: (classes meet each day from 8:00 a.m. to 5:00 p.m.)

SECTION 1: ETHICS

Ethical theory, history and application in the public sector as it relates to leadership. Case studies and group problem resolution. If something is legal, is it also ethical? What is the leader's role in making such determinations?

SECTION 2: ACCOUNTABILITY

Taking initiative without having full authority for process or outcomes. Accountability is an intrinsic sense of ownership of the task and the willingness to face the consequences that comes with success or failure. This section will discuss the methods leaders may consider in creating a culture of accountability.

SECTION 3: FOLLOWERSHIP

Supporting Leaders in using their power well. How to effectively partner with our leaders. Essential perspectives on creating an environment where followers are encouraged to be heard.

SECTION 4: LEADERSHIP AND SELF DEVELOPMENT

Vertical development and Horizontal development are new concerns in the field of Leadership development. Theorists claim that current methods are not preparing Leaders for our current level of organizational complexity, let alone whatever the future may bring. Innovation and technology are changing the way we consider leadership effectiveness. This section will attempt to define the problems and consider possible solutions.

SECTION 5: DIALOGUE SKILLS

The practice of dialogue is as old as mankind and it is revolutionizing today's organizational world. Dialogue is a way of conversing and thinking together that dissolves barriers and creates organizational cultures that are energized by collaboration and partnership. **Dialogue on Leadership and the future of water and the water industry.** Based on reading from "The Future of Water" and other sources.

Fees, Location & Registration Form

Fee: The fee for the three-day course is **\$499.00**, which includes all instruction, workbook, and handout materials.

Certification: A formal certificate will be prepared for parties who successfully complete the required course objectives. This certificate is prepared and presented by Public Utilities & Waterworks Management Institute. Optional higher education certification (with academic CEU's) is also available for those who need this to meet job or organizational requirements. Any individual desiring to receive the higher education certificate may do so by paying a **\$50** fee upon request.

Location: **Eden Prairie Community Center**
Cambria Room
16700 Valley View Road
Eden Prairie, MN 55344 **(Driving directions will be provided)**

-Hotel recommendations available upon request-

For further information, contact Chuck Christensen at 208-957-5350 or chuckets@gmail.com

*****To reserve your seat, complete the registration form below and send it along with your payment information to Education & Training Services.*****

REGISTRATION FORM

**Phase III Management & Supervisory Leadership Training Program
December 11 - 13, 2017 (Eden Prairie, MN)**

Name _____

Business Name _____

Business Address _____

City/State/Zip _____

Business Phone _____ **Email Add.** _____

Payment Fee: \$499.00 per student

Please make check payable to: EDUCATION & TRAINING SERVICES

Mail check to:

**EDUCATION & TRAINING SERVICES
PUBLIC UTILITIES & WATERWORKS MANAGEMENT INSTITUTE
P.O. BOX 495
SALT LAKE CITY, UTAH 84110
ATTN: ACCOUNTS RECEIVABLE**

***Call or email Chuck Christensen (see above) to make sure class is not full.**